

# Achieve operational excellence with PREMAS® 360° Packages

Time is money and any unplanned downtime means a loss of production, income, and increased costs. You demand high machine reliability, availability, and maximum production. AUMUND understands these challenges and will work side-by-side with you to realize your targets. Benefit from quality services and achieve operational excellence with PREMAS® 360° Packages.



WE CONVEY QUALITY

The AUMUND team understands your challenges and supports your maintenance with our brand-new PREMAS® 360° Maintenance Packages! Say goodbye to unforeseen failures, high operating costs, and lost productivity! With PREMAS® 360°, you get everything you need to reach operational excellence. Whatever comes, AUMUND is your partner with attractive maintenance packages providing fast, reliable, and highly professional services from Inventory Consulting to 24/7 Support at one price!

Fast, reliable, and highly  
professional services  
at one price





# Quality services in unique packages for AUMUND and non-AUMUND conveying machines

With the brand-new PREMAS® 360° Packages, AUMUND provides all-around maintenance support, wherever and whenever you need it. Achieving operational excellence will be easier with AUMUND there by your side. Benefit from quality service in unique packages – with PREMAS® 360°.



## **BASIC**

**Maintenance Package\***



- ✓ Inventory Consulting
- ✓ OEM Spare Parts
- ✓ PREMAS® Inspections included
- ✓ Training / AUMUND Days
- ✓ Optional: Predictive Maintenance Solution, PREMAS® 4.0



## **ADVANCED**

**Maintenance Package\***



- ✓ Inventory Consulting
- ✓ OEM Spare Parts
- ✓ Extended warranty on full machine + 1 year (only for AUMUND machines)
- ✓ PREMAS® Inspections included
- ✓ Training / AUMUND Days
- ✓ Predictive Maintenance at your hands with PREMAS® 4.0



## **PREMIUM**

**Maintenance Package\***



- ✓ Inventory Consulting
- ✓ OEM Spare Parts Pooling
- ✓ Shared maintenance planning assistance
- ✓ Extended warranty on full machine + 2 years (only for AUMUND machines)
- ✓ PREMAS® Inspections included
- ✓ Training / AUMUND Days
- ✓ Predictive Maintenance at your hands with PREMAS® 4.0
- ✓ Remote Support, 24/7 Support

\*Contact your local AUMUND office for more information

# From A to Z – all-around maintenance



## Extended warranty on full AUMUND machine\*

Extend the existing warranty of your new AUMUND equipment or add a warranty to your existing AUMUND machines, via OEM AUMUND parts, and comprehensive maintenance packages. Full machine warranties of one or two additional years available, depending on the package chosen.

\*Terms and conditions apply. Contact your local AUMUND office for more information.



## Inventory Consulting

Effective inventory planning is critical to operations and production. Carry too much and you tie up capital but carry too little of a crucial part and you jeopardize uptime and productivity. AUMUND understands the importance of the ideal balance and will work with your maintenance, warehouse, and procurement teams to ensure you have the parts you need.



## OEM Spare Parts Pooling

The AUMUND spare parts pooling program is designed to identify common requests and parts needs between AUMUND machines in one plant, or between multiple machines in multiple facilities. We identify opportunities to bundle purchases and inventory opportunities for pooling in your warehouses or AUMUND's own warehouses for better resource planning and reduced lead times.



## PREMAS® Inspections

The AUMUND PREMAS program provides an in depth, physical inspection including measurements of critical components, function tests with detailed analysis and recommendations for immediate, short, and long-term maintenance, repairs, spare parts, and upgrade suggestions. The PREMAS® program is recommended and available for AUMUND and non-AUMUND conveying machines.



## PREMAS® 4.0 – Predictive Maintenance Solution

Go to maximum capacity with additional safety and knowledge about the condition of your machines. PREMAS® 4.0 enables the early detection of wear and aging of important machine components at your bucket elevator, anywhere, anytime – based on predictive maintenance.



## Remote Support, 24/7 Support

AUMUND is dedicated to customer service. That is why we are available on your schedule. We have technical support available 24 hours a day, 7 days a week to answer any emergency concerns that may arise. Remote support via augmented reality headsets is also being offered from many of our locations globally. So that we can see what you see and support you more efficiently and effectively.



## Shared Maintenance Planning Assistance

AUMUND Field Service Consultants, and engineers work together with your maintenance teams to provide you a complete analysis of your equipment, maintenance, and operations requirements. We provide your team with maintenance best practices, recommendations for maintenance repair, development of a maintenance plan, and root cause analysis of defects or untypical wear.



## Training

AUMUND training / AUMUND Days offer customized training for maintenance staff and machine operators by experienced AUMUND trainers. Training is offered on-site, via videoconference, or off-site for larger groups in a conference center. These sessions cover all necessary wear measurements, troubleshooting, maintenance best practices and procedures for all types of AUMUND equipment.

# Secure high machine reliability, achieve operational excellence – with PREMAS® 360° Packages

- ✓ Keep your budget and benefit from fast, reliable, and highly professional products and services at one price.
- ✓ Avoid unforeseen failures and ensure uninterrupted conveying with physical inspections and predictive maintenance.
- ✓ Get quick and easy emergency support when things take a turn for the worse.
- ✓ Benefit from 24/7 Support, whenever and wherever you need it. Rely on physical and remote expert support.
- ✓ Optimize inventory costs with professional Inventory Consulting and just-in-time delivery.

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