



# SERVICES

**The Key to the Beneficial  
Performance of your Machine**

**SCHADE**  
AUMUNDGROUP

# Our Service Philosophy

The strategic alliance with the AUMUND Group is the tool providing immediate access to the network of a strong worldwide organization. The Group's global engineering expertise, financial strength and domestic market knowledge, local procurement, manufacture and project coordination, enhance SCHADE's quality service as the competent and reliable partner for all stockyard applications.

Worldwide coverage is ensured by a global network of service points with highly skilled permanent staff, if necessary supplemented by local contractors having an expert knowledge of SCHADE machines due to the long lasting cooperation with our company.

## Field Services



SCHADE Lagertechnik GmbH offers turnkey equipment from one source – beginning with the layout up to hand-over of the equipment.

We install, align and commission the complete equipment with own personnel or provide supervisor services on site for the customer's local contractors.



A major asset to our service is the high degree of specialisation of our field service personnel. Master fitters with expert knowledge of all SCHADE products are available at short notice worldwide. SCHADE offers a complete package of products and service solutions designed to achieve the best performance from your capital equipment.

- Comprehensive supervisor services
- High quality field assembly
- Efficient test runs and commissioning
- Professional inspections
- Reliable technical assistance
- Qualified training of the future operating staff

As SCHADE Lagertechnik GmbH cares about the customers even after handing over of the machines, we offer technical advice for maintenance and inspections. The technical advisor provides on-the-spot support for your SCHADE machines in order to guarantee a proper operation at any time to your complete satisfaction.

## Spare and Wear Parts

Whenever you bought your SCHADE machine we will supply the suitable SCHADE genuine spare parts - worldwide and short-term. Our extensive database assures that we will provide you with exactly the spare part that guarantees perfect performance of your machine.



SCHADE spare and wear parts deliver the quality and reliability that only genuine replacement parts can provide. On the basis of the existing documentation we manufacture 1:1 true to the original design to ensure a reliable maintenance of your machine and a high availability in operation. This is achieved by a high dimensional accuracy, the choice of high quality material and a careful quality control.



# Our Service Portfolio

To come up to the challenge of the global market and to meet the high demands on the service of a company, SCHADE Lagertechnik GmbH created a service oriented organization. Significant for the SCHADE Service organization is the prompt reaction to the customer's demand.

To provide our customers with a full range of support the SCHADE service organization is based on three pillars.



To reduce the delivery time of spare parts SCHADE offers off-the-shelf availability combined with service agreements. Our highly qualified parts support specialists provide assistance with choosing the relevant spare part.



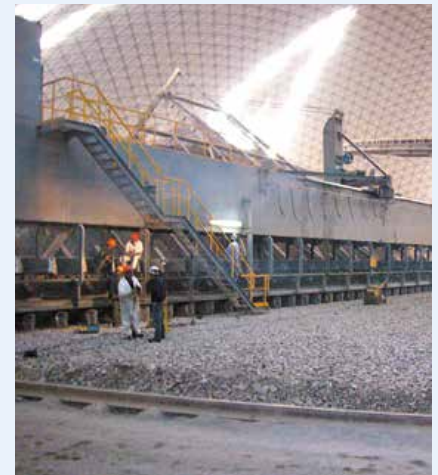
## Upgrades and Retrofits

SCHADE Lagertechnik GmbH has successfully completed a large number of stockyard upgrades and modernizations all over the world allowing customers to adapt flexibly and at low investment cost to the changing requirements of their production.

We provide a qualified consulting targeting increase of efficiency and operational safety of the machine. Retrofitting critical components contributes to improve machine performance.



The highly specialized SCHADE personnel provides tailor-made solutions for retrofits, modernization and refurbishments at low capital costs, not only for SCHADE machines, worldwide.



Upgrades and retrofits are based on thorough investigation including advice on structural integrity. They are designed to optimize the existing plant section by improving or replacing major equipment components, keeping in mind a value approach that guarantees a high technical standard.

### Benefits

- Increase of availability
- Reduction of maintenance and repair costs
- Extension of equipment lifetime
- Upgrading of capacity
- Expansion of the respective stockyard
- Modernization of the control system
- Improvement of environmental conditions (noise, dust)
- Lower investment compared to a new machine



SCHADE Headquarters Gelsenkirchen, Germany

# SCHADE

AUMUND GROUP

Your partner for all requirements in bulk material handling and storage. We design, engineer, manufacture, erect and service reliable equipment. SCHADE machines operate for decades to the full satisfaction of our customers.

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